



Funtime Pre-school Ltd

Parent Survey - Response and Actions

July 2009

Thank you to all parents/carers for completing this year's survey. In response to the feedback, I would like let you know how we intend to improve and respond to the comments and suggestions that were made.

Angie O'Driscoll
Supervisor

'Communication with Key Person on my child's day at pre-school'

- Where possible, staff will be available at the end of every session to discuss your child's day at pre-school.
- A Key Person diary will be used to ensure records are available for parents to view at their request.
- There will be visible information for parents on "What we did today"
- The Teddy Bear's Picnics provide a great opportunity for parents to talk to their child's Key Person.
- Parents/carers are always welcome to attend a session, which will provide them with the opportunity to see how their child is progressing.

'Dealing with rough behaviour such as biting and hitting'

- Pre-school will promote its behaviour policy and a copy will be available in the foyer.
- Pre-school will ensure confidentiality at all times. Parents will be kept informed of any necessary strategies that are in place.
- Safety of all children is always paramount.

'Door monitoring'

- Internal and external doors are manned by staff, both at arrival and departure times.
- Staff will ensure the safety chain on the internal door will be in place when the external door is open.

Regularity of the newsletter

- Newsletters are currently distributed half termly; if parents would like to see newsletters on a more frequent basis, please let the Communications Secretary, Jenny Rainbird-Phillips know. Depending on the feedback, the committee will assess the need for more frequent newsletters.

'Foyer too small for collecting and dropping off children'.

- Unfortunately, Pre-school is unable to change this, but will try it's best to enable children to be dropped off and collected easily, to prevent congestion.

'The Garden'

- The church is about to issue a new license and until all sides are in agreement, no funding can be spent on the garden; However, once an agreement has been reached, money raised from fundraising specifically for the garden, will be spent on making it a safe, interesting and fun place for the children to play.

'Notice board'

- An outside notice board by the foyer will be used to duplicate information

'Notices on the door'

- The administrator will place notices on the doors as well as on the notice boards.
- The administrator will also aim to send information via email and through the website.

'Longer sessions'

- We will continue to review our flexible hours in line with parental need and will work towards offering full day care.

'More outdoor play, whatever the weather'

- With the introduction of free flow play the children have the opportunity to choose where they play, either inside or out.
- Visible, safe, colourful barriers have been purchased which will replace the tables that are currently used to section off the outside play area.
- Drying and storage limit the amount of wet weather play at present, but we are looking into different methods to enable us to provide play during wet weather.

'More work on alphabet and numbers'

- Children are encouraged throughout the session to practice their phonic sounds.
- Mark making resources available at all times, with adult support
- Songs and signs are used to help the children practice numbers and sequences.
- Pictures and puzzles representing shapes, colours and number shapes are displayed throughout the hall.

'Toilet facilities'

- It is hoped the toilet facilities will be greatly improved when the hall refurbishment goes ahead (date to be confirmed)
- The church have plans to appoint a cleaner, which will help to improve this facility.
- The church is kept informed of any maintenance that is required.