

# Funtime Pre-school Ltd Parents Survey 2011 ~ Results

Surveys handed out: 45

Completed surveys received: 18 (40%)

Q1. Does your child enjoy coming to pre-school?

Yes: 18                  No: 0                  Sometimes: 0

Comments:

- My child is always excited to come to pre-school and often cheers pulling in to the car park
- My child likes pre-school very much, but sometimes he doesn't like leaving me. If one of the staff speaks to him or brings him into the hall he doesn't have a problem.
- My child looks forward to coming to pre-school
- We cancelled the other 2 pre-schools that my child was attending as she only wanted to attend Funtime
- My child gets very excited each morning when I tell her it's a pre-school day. I need to ensure she is settled each morning as she has anxiety about me leaving and not coming back but this happens whenever I leave her.
- My child has gained so much coming here. If for any reason she can't attend she gets very upset.
- Loves it! Gets excited about going even the night before.

Q2. Does your child have a favourite activity at pre-school?

No: 2    Sometimes: 3

Yes:

Making different food	Water play	Sticking and gluing
Painting (5)	Colouring	Making things (2)
Climbing frame	Dinosaurs (2)	Play doh (3)
Playing in the garden (3)	Books	Sticky kids
Freedom to run and play	Making mud pies	Playing with animals
Wet play	Playing with friends	Playing outdoors

Q3. What does your child enjoy most about coming to pre-school?

1 = enjoys the most, 5 = enjoys the least.

	1	2	3	4	5
Seeing their friends	12	5		1	
The staff	12	4	2		
The toys and equipment	12	6	1		
The garden and outside space	16	1			
Breakfast club	1	3	1	1	1
Lunch club	4	6	2	1	
Funtime Cafe	7	3	3	1	1
Computers	4	4	5	2	1
Celebration tree	5	1	2		2

Other: Just being able to be herself.

Q4. Is there anything else your child would enjoy doing during pre-school?

- More outings would be great
- More singing
- There is nothing my child asks to do that she can't do at pre-school
- I feel they would enjoy the occasional outing e.g. walks, farms etc.
- More cooking
- My child enjoys construction like lego

Q5. Do you feel you have sufficient opportunity to:

	Yes	No	Not sure
Talk to your child's key worker	18		
Contribute to your child's records and individual learning plans	16		2
Discuss your child's daily routine & progress regularly	16	1	1

	Yes	No	Not sure
Q6. Do you feel informed & consulted on your child's progress?	14	2	1
Q7. Do you feel you know what your child is learning at pre-school?	17		
Q8. Do you feel that your child's individual needs are being met?	16	1	1

Q9. Do you feel the level of education for your child is:

Too low: 0                      Too high: 0                      Just right: 18

Q10. If you had a complaint would you know who to approach?

Yes: 18                      No: 0                      Not sure: 0

Q11. How valuable are the following to you? 1 = very valuable, 5 = not valuable

	1	2	3	4	5
Workshops	5	2	8	1	1
Training courses	4	2	8	1	2

Comments: - Parents meeting in the evening/ at weekends.

Q12. Which methods of communication are the most effective? 1 = most effective, 5 = least effective.

	1	2	3	4	5
Notice boards (internal & external)	5	6	5	1	
Pigeon hole system	16	2			
Newsletters	15	2			
Curriculink	10	1	6		
Email	12	2	3		
Website	5	3	6	3	
Word of mouth	2	2	9	1	2
Policies and guidelines	3	7	5	2	

Q13. What are the best things about pre-school?

- Learning independence; social interaction; speaking in a group situation
- Staff are knowledgeable and approachable. Sessions are well organised and the children see happy and relaxed.
- Everything. I'm very happy with my child's improvements and achievements.
- Flexible, fun for my child, safe environment, friendly staff - you all do a fantastic job.
- There are lots of different activities for kids
- Friendly, helpful staff
- The joy it brings for my child. I feel assured and satisfied that my child is safe.
- Large space; qualified staff; outside space; hours offered are very flexible
- My daughter's enjoyment and how happy she is when she goes
- The staff - my child has made bonds with several members of staff. It is very reassuring as a parent to feel that the staff genuinely care about her well-being rather than just doing their job. The secure setting - it's very important to know they are safe. The environment is always a fun and happy place.
- When my child comes here I know she is in safe, capable hands, learning all she needs to learn at the same time as having fun.
- The friendliness and welcoming feel of pre-school, the caring attitude of staff
- In my opinion at this level the children need a safe, encouraging, friendly environment to develop skills to prepare them for school and I am very happy that everyone at pre-school does this well.
- Socializing with other children and developing independence from parents, preparing him for school.
- The opportunity to explore friendships, structure, routines and to allow learning to develop a decided by the child.
- That you know you're leaving your child in safe hands and they will have a good time while learning.
- Such caring staff who are always smiling, friendly and always ready to help. It is really important to know you are leaving your child where they are cared for so well, and in a safe environment.

Q14. What do you feel could be improved?

- Writing letters and numbers
- The toilets! Perhaps put pictures of animals around so it gives something for the kids to look at? Open door policy? Anything to encourage the kids to use them.
- A little more structure at pick-up times - sometimes it is a little chaotic. Maybe the parents could wait outside and the key workers bring each child out individually with all their belongings (I've seen this work in previous pre-schools)
- Daily feedback on things like toilet stops etc.

- Perhaps some equipment could be updated but I am aware that for this to be possible as parents we need to participate in fundraising.
- More room for outdoor play
- I'd prefer less paperwork and more information via email.
- 3 payment instalments

Q15. What else would you like to see from pre-school?

- More outings
- More structure, especially when picking up kids. It can be a nightmare trying to remember to check pigeon holes, sign out, grab child, coat, artwork etc and still trying to get child to leave.
- A little more structured activities
- What has happened to the planned PE lessons for pre-school children?
- This pre-school appears to be very child-centred, allowing the children to initiate play and this should be continued.

Q16. Are there any other comments you would like to make?

- Staff are always happy and helpful. Keep up the good work.
- The pre-school has been highly supportive with my child and communication is always good. The staff are always helpful and welcoming.
- My child is really happy at Funtime which makes me really happy with Funtime. She speaks very positively about "big school".
- I do feel that all children should have to wear basic school uniform. It's smart, they feel they belong, it saves everyday clothes and it gets them ready to go to school full time where uniform is a must.
- Both myself and my child's dad are very happy with pre-school, the activities that are provided etc, most importantly our child is happy, safe and enjoys his time at pre-school. What else could we ask for?
- We are satisfied so far with the pre-school (our child has not been attending for that long).
- Staff are very approachable and all appear to understand who my child is - by face, name and personality!
- Love the record books that are kept showing achievements that my child has made.

### General

Q17. Score the statements where 1 = strongly agree and 5 = strongly disagree:

	1	2	3	4	5
I have plenty of opportunity to be involved in pre-school life	14	3	1		
I am always made to feel welcome	18				
I feel I can approach the staff at any time	17	1			
I know who the committee members are	8	3	5	1	1
I would like more social events for the parents/ carers	4	4	7	3	
I would like more information on workshops/ courses for parents	2	4	7	4	
I feel well informed about pre-school activities and issues	16	2			
I would like to be involved in the running of pre-school	3	5	3	2	4
The facilities are clean and of a good standard	15	1	2		

Q18. Do you feel the level of fundraising is:  
Too little: 3                      Too much: 0                      Just right: 14

Q19. Do you have any ideas for future fundraising?

- School fete
- BBQ
- Incorporating fundraising with school events e.g. sports day
- Family fun quiz night, with a series of challenges, not just a quiz, for example name that tune, make the tallest tower from spaghetti and marshmallows etc.
- Monthly or end of term cake sale or ice-creams
- End of year “prom”
- Sponsor the children to do something like scooter around the park.
- Sponsored walk
- Mores sales and fetes
- Maybe stalls at local school fetes, Christmas fairs

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*Thank you to all the parents who took the time to complete and return their survey. Such positive feedback is very much appreciated by the Staff and Committee. Angie, our Supervisor, has written a response to some of the comments, concerns and suggestions arising from your feedback and this is attached.*

*The next Parents Survey will be in Summer 2012. Please do not wait until then to express any concerns, as discussing them with a member of staff at the time often means they are resolved quicker.*

*Thank you.*